NEED A REPAIR? *Here's how.*

For any repair that isn't an emergency, use Property Meld, our repair website. No app or password needed.

SUBMIT A REQUEST

01 OPEN PROPERTY MELD
Scan the code with your phone camera, type the link under it, or start from your KPS resident portal.

02 TELL US WHAT'S WRONG
Answer a few questions. Try any quick fix it shows you. Still broken? Keep going.

03 ADD A PHOTO AND YOUR TIMES
Pick times someone can come. Add a photo if you can.

04 WATCH YOUR EMAIL
We email you when a repair person is picked, before the visit and when it's done. Texts are in Meld settings.

SCAN TO START

app.propertymeld.com
/resident/key-property-solutions

EMERGENCY? *Call us.* 801.382.8672

Call any time and say it's an emergency. A website request won't reach anyone right away.

Fire, CO (carbon monoxide) alarm or gas smell: get out, call 911, then call us.

- Flooding or water you can't stop
- A gas smell (911 first)
- Fire or CO alarm (911 first)
- No heat, and tonight's low is below 32°F
- Sewage backing up
- Wiring that is sparking
- An outside door that won't lock
- No cooling on a day that hits 90°F

NOT AN EMERGENCY

A slow drip (use a bucket), no hot water, appliances, clogs, or no heat or cooling on a milder day. We start work the next business day.

HELP VIDEOS

Not for emergencies. Quick videos for small fixes, like a tripped breaker: keypropertysolutions.com/residents